

Working with the North West Coast NHS Innovation Agency October 2020

Members of the Patient Safety Ambassadors Group were invited to a Zoom meeting with representatives from Chorley and South Ribble CCG who presented the Patient Passport that they are developing initially for those with COPD and it is hoped that similar documents will soon be available for patients with other long-term conditions. The passport is held by the patient and the aim is for them to take it to any hospital appointments or admissions as it provides all relevant demographic and clinical information relating to their condition. There is also a separate document outlining the individual management plan for each condition. This would negate the need for the patient to be subjected to repeated questioning about their personal and clinical details on every visit to a different healthcare setting. We have been asked to review these documents in more detail over the next two or three weeks in time for a follow up meeting.

The Patient & Public Involvement and Engagement Senate met via Zoom on 20th October, when there was an update on the changes made to the website of Salaso (<https://salaso.com/>) following the recommendations from our group. This website provides a platform for individualised exercise regimes for various health situations such as following joint replacement, injury or for arthritic conditions.

We also had a presentation from Recap Health (<https://recaphealth.com>) who are aiming to provide educational materials for patients following a consultation with their healthcare professional , on the basis that we don't always recall everything that was said to us during the consultation and that therefore it might well be helpful to receive the relevant information in writing afterwards. We are waiting for more detailed information to be provided so a further update on this is planned for next month.

Julia Bate

October 2020